## RULES & REGULATIONS

- 1. Void where prohibited or restricted by law.
- 2. Membership is free.
- Must be at least 21 years of age to participate and participants must provide valid proof of age.
- Participants must show valid picture identification (non-expired driver's license, state identification, military identification, current passport, government-issued ID or alien registration card) for all transactions.
- The benefits of the program are intended for use by the person listed on the account. Three card maximum per person.
- 6. Rock Star Rewards Cards may be used to track play and accumulate points by the account member only.
- Points can be earned and redeemed at Hard Rock Hotel & Casino Sioux City.
- 8. Points can be earned for all tracked slot play and non-gaming spend including Rock Shop, events, food and beverage.
- Points are not earned playing with Free Slot Play or from applicable comps.
- 10. Rock Shop discount is not applicable to comps.
- 11. Tier level is determined by tier points earned. Point multipliers will not be considered when determining tier level.
- Tier points are earned during one, 12-month period, January 1-December 31.
- At the beginning of each period, tier point balances will reset to zero. This will not affect point balances.
- 14. Once a tier level is reached, the tier will be automatically upgraded. Upgraded tiers are valid for the remainder of the current period.
- 15. Point redemptions may not exceed 51,000 in combined Free Slot Play, Rock Shop, food and beverage per day. Free Slot Play redemptions may not exceed 51,000 per day.
- Please visit the Rewards Club for complete details regarding point accumulation and redemption.
- 17. It is the responsibility of the player to ensure his/her Rock Star Rewards Card is inserted properly in the machine when playing slots, and to ensure that a supervisor is aware of play when playing tables or other games.
- 18. All point earnings are subject to review and verification.

- 19. Point earnings are non-transferable.
- 20. Hard Rock Hotel & Casino Sioux City uses reasonable efforts to track a participant's average bet and length of play. However, as a condition of receiving ratings for table games play, or other non-slot games, participants agree that such ratings are granted based on the personal observation of a Hard Rock Hotel & Casino Sioux City team member, which are subject to error. The determination of Hard Rock Hotel & Casino Sioux City shall be final with respect to any discrepancies.
- 21. All redemptions are final.
- 22. Points remain valid as long as one point is earned every six months, otherwise your entire point balance will expire.
- 23. Hard Rock Hotel & Casino Sioux City will request to use winner's name, voice, and likeness for any and all purposes without further permission or compensation.
- 24. Members are responsible for any and all taxes, licenses, registrations and other fees.
- 25. Hard Rock Hotel & Casino Sioux City reserves the right to modify or cancel this program at any time, for any reason, subject to any applicable regulatory approval, provided that the modification does not alter or change any participants' point(s) already earned or redeemed.
- 26. Hard Rock Hotel & Casino Sioux City reserves the right to revoke or deny membership for any individual who has not complied with the rules of the program or who misuses his/her Rock Star Rewards Card.
- 27. Individuals who are excluded from casino facilities, including through a government program, by their own request or at the sole discretion of Hard Rock Hotel & Casino Sioux City are not eligible.
- 28. Management reserves the right to change, alter or restrict point earnings on specific slot machines and games.
- 29. Management reserves the right to adjust account status or revoke a Rock Star Rewards Card at any time.
- Credit balances are non-transferable, including upon death or divorce.
- 31. By participating in this program, participants agree to the rules and regulations.

## HARD ROCK HOTEL & CASINO SIOUX CITY